





About Us

We believe that history exists by learning from mistakes of others. Through the last decades we were watching and learning from most major enterprises in field. So when we get into the full picture, we believe that it's the right time to take the first step to create the most powerful third party administration and healthcare assistant for Middle East, North Africa and Europe. Within a very short period, we established Ratel Health Assistance to become a recognizable name as one of the greatest in both healthcare benefit management and international healthcare services all over the globe.

Even though our company's name is not that familiar in field, our multicultural team is consisted of a crew that is comprised of people who are dedicated and experienced in their specialization field for more than a decade.





About Us

- ✓ **Ratel Health Assistance is a medical tourism company**
- ✓ **Ratel Health Assistance medical and ground assistance services**
- ✓ **Ratel Health Assistance provides intermedium services with years of experiences**
- ✓ **Ratel Health Assistance uses its own companies' abilities to get high quality services with cost effective prices**
- ✓ **Ratel Health Assistance works with international insurance companies due to its reliability and recognition**



What We Can Do For You





Our Teams On Duty

Medical Team: Our medical team contains of doctors and their assistants. They assess the medical situation of the patient before they arrive. They decide on the best treatment, the doctors who will perform the treatment and the hospital. They follow up and manage the patient's whole treatment process together with his doctors.

Cost Containment Team: Our cost containment team works to get the most cost-effective prices with high quality services. They work together with the medical team and make sure the cost of medical care is managed appropriately.

Organisation Team: Our organisation team handles our patient's needs and wants from the beginning of the inquiry to the end of the treatment. We provide accommodation and transportation to fit the needs of our patients.

Call Center Team: Our call center team provides 24/7 service to help you with any questions or demands you might have in 5 major languages.



Our Services



Visa & Plane Tickets

Hotel Reservation & Accommodation Arrangements

Air and Ground Ambulance Services

VIP transportation to Hospital-Hotel- Airport

24/7 Call Center & 5 Major Language Spoken

Personal Assistance at Hospitals with Translator

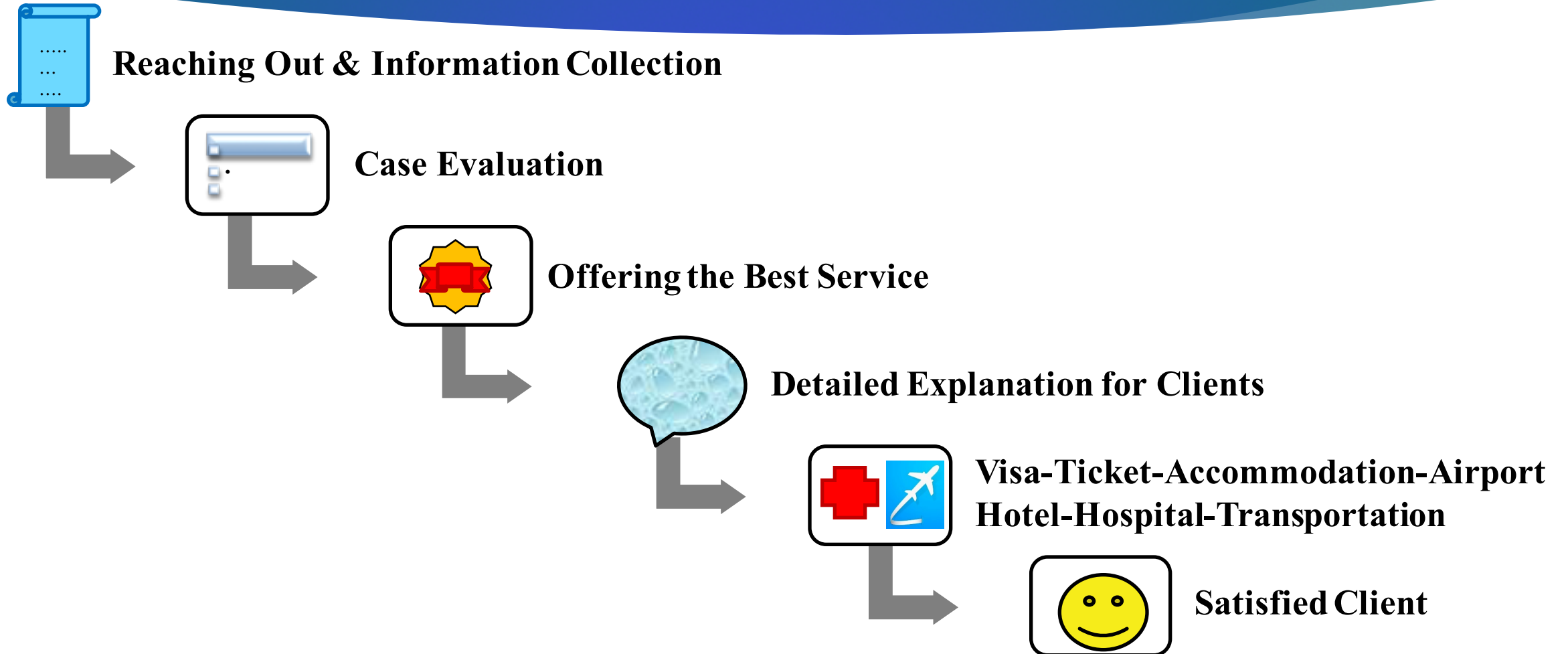
Medical Case Management

Cost Containment

Save With Ratel Health Assistance



Treatment Process



Our Values



Empathy

Our daily mission is to support our clients and their families as they deal with difficult situations.

Health issues and treatments, bereavement, etc. often made even more difficult by the international context (language barriers, unfamiliar medical practices, etc.).

We are familiar with our patients, we are aware of their problems, we are working for being part of their solutions.



Flexibility

Depending on our patient's needs we are able to change the structure of the organization on site and adapt to the new situation.

By the demand of other companies we can change our teams, organizational structure and largeness of our department to meet the needs of our client companies.





Diversity

The diversity of our teams gives us a greater understanding of and respect for the various cultures of our insured members.

It also helps us to provide them solutions and services that are truly personalized.



Proximity

Our global organization underlines our commitment to be close to our clients via our regional head offices and our service offices.

We are available 24/7 to assist them with their inquiries.



Transfer Services

We provide VIP transfer services from airport to the hotel and to the hospital.

We also provide sight-seeing tours on demand.



Countries We Do Business With

United Kingdom

Germany

Holland

Libya

Algeria

Norway

Azerbaijan

United States of America





Our Experiences

Number of Surgeries Performed : 6.200

Number of Patients Treated : 9.600

Number of Consultation : 13.000

With %96 Success Rate

From Our Patients

To whom it may concern
 I David Ellison have had fantastic
 treatment from all at the hospital.
 In particular "Jade" has been
 with me most of the time and
 helped me with forms etc.
 Sarah has also been most
 helpful.

Thanks to everyone

Regards
 David Ellison

I shall miss you all !!

The medical staff at both the
 Alokaia Beach Resort and the hospital
 were excellent.
 We could not ask for better
 service. Everyone was very friendly
 and the hospital was spotlessly clean.
 Thank you to you all. :)
 Regards,
 Maria Kibbe.



From Our Patients



From Our Patients





Contact Us

E-Mail : info@ratelhealth.com

Website : www.ratelhealth.com

